

## Answering Guidelines for Experts

1. All Orders must be acknowledged Instantly. And must be fully answered within 12 working hours. If Not Acknowledged within time, Order will be Transferred to another Expert Astrologer and your Preference Points will be Reduced by 10. Customer might also Give low Rating to Non Attending Expert.
2. All Answers Should be comprehensive and should not be one worded or one liner. As it creates an unsatisfactory Experience for the Client.
3. No Exchange of Personal Contact information is allowed in any Circumstance. Sole and Entire Communication and Solution should be given over chat over Platform itself.
4. No Tantrik, Black Magic, Unethical, Illegal, Banned or Illogical Solution Should be Given.
5. No Endorsements of Personal Products, Puja etc or Reference to any organization or Website is Allowed, Except of authorized organisations, website etc by Astrologer.Click Platform.
6. Penalty of that Complete Order Fee might be levied on the Expert if any Customer rates 1-3 Stars or a bad review for his Unsatisfactory Answer of order.
7. Expert Shall be liable Entirely for any consequences arising from his answers.
8. Experts Shall inform the Platform duly on any change in his/her contact details on [info@astrologer.click](mailto:info@astrologer.click)
9. On Violation of any Guideline, Policy, Terms & Condition, the Order will be transferred to Other Astrologer without any prior information. If violation is of Huge Level, the Astrologer Might be De-Paneled from App and All Pending Fee Shall be forfeited.
10. Along with these guidelines, all other Policies, Terms & Conditioned mentioned while Empanelment are Valid and Applicable.
11. Guidelines and Terms are Updated from Time to Time, it is Recommended for Expert to stay Updated.
12. More Updates will Follow and will be available online over our Website and or Email Request.